



## **3D-P Announces End of Life of the e50 Hornet Intelligent Endpoint Scottsdale, Arizona - February 2, 2011**

3D-P released to the mining industry their e55 Intelligent Endpoint as a replacement for the e50 Intelligent Endpoint in November, 2010. The e55 increased the value of the product line through the addition of two new managed Ethernet ports, a more rugged internal mounting system, as well as the introduction of an e55 with an integrated 802.11a/b/g/n radio, increasing the available wireless throughput and capabilities.

The e50 product line has been in production since 2005 and has been a very successful product, with over 4000 deployed world-wide. Today, some of the internal components used in the manufacturing of the e50 have become commercially unavailable. 3D-P has purchased a supply of these parts, with the intent of remaining able to support the existing fleet of e50's out to five years from their manufactured date. However, 3D-P also understands their customers may intend to utilize their existing e50's for a longer period of time. 3D-P has developed the following replacement/upgrade program for the existing e50 fleet.

- Faulty e50's, over five years old, as determined by the Serial Number, will be QA'd upon arrival at the 3D-P RMA facility.
  - If the problem is determined to be software or currently available hardware, the unit will be repaired and returned under our normal repair procedures (unless the customer states in the RMA request that they would like to take advantage of the below upgrade program.)
  - If the problem is determined to be the unavailable hardware, the unit will be determined un-repairable.
    - Customers under current 3D-P Service Agreement will be given a 20% discount off the list price of their choice of units from the Intelligent Endpoint product line (e30, e55, e56, e57, or e58).
    - Customers not under Service Agreement will not be eligible for the discounted replacement price.
- Failed units under five years old will be repaired utilizing the limited stock of replacement hardware. Should the time come that the replacement hardware stock is depleted, customers under Support Agreement will be given the upgrade option, as per above. Again, it is 3D-P's intention to be able to provide repairs for the e50 product line for a minimum period of five years from the manufactured date.

For more information, contact your 3D-P Account Manager or 1-800-955-9337.